



# M360

For Omaha back-end processing

 Powered By  
**Electronic Payments**

Technical Support: 800-966-5520 – Option 3

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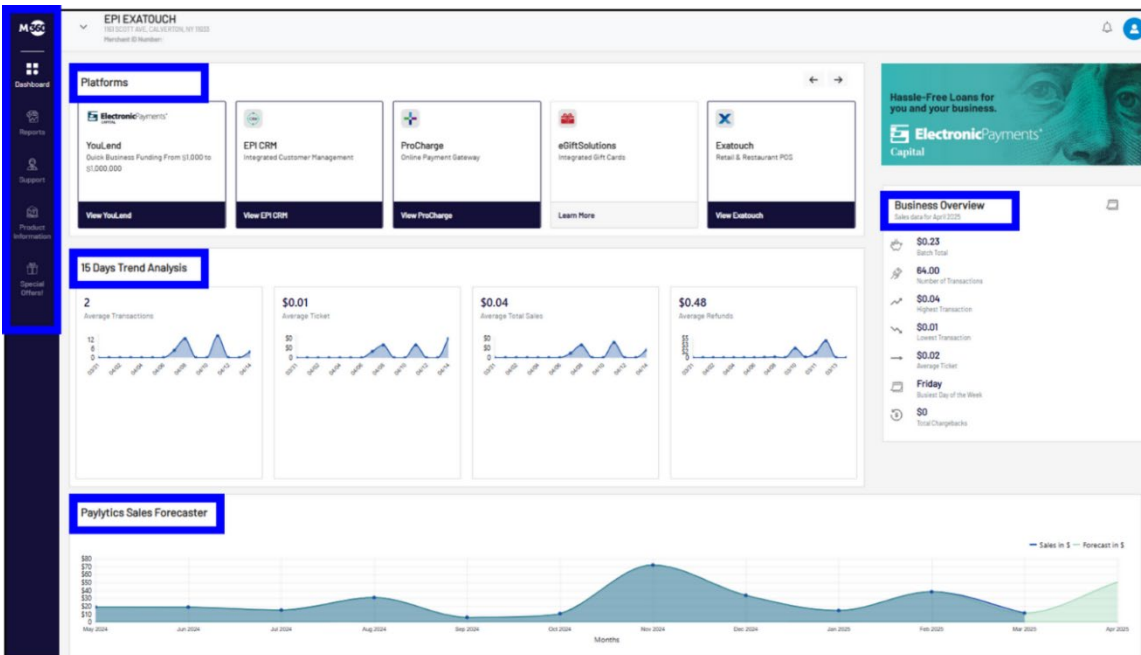
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# Introduction

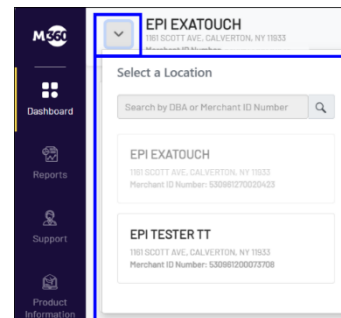
Merchant 360 provides critical business support with high-level sales data, reports, and product information updates for merchants using the Omaha front-end processing network (MIDs starting with 530921). This guide will help you to easily navigate Merchant 360 (<https://merchant360.com>) and leverage its robust resources to increase business. Contact **Merchant Support at 800-966-5520, Option 4** to set up a Login Name and Password.

## Navigating Merchant 360

Merchant 360 is designed to provide easy navigation so merchants can quickly and seamlessly access business data as well as helpful resources. When merchants log in, the **Dashboard** displays by default. Merchant 360 functions display in the left navigation pane and include **Dashboard, Reports, Support, Product Information, and Special Offers**. The Dashboard displays **Platforms, 15 Days Trend Analysis, Paylytics Sales Forecaster, and Business Overview** sections.



To switch between locations, click on the **down arrow** to the right of the M360 logo.





The top panel includes important functions as well. Alert notifications relating to the merchant's account display in the **Bell** icon in the upper right of most M360 pages. Merchants can also click the **User Management** avatar next to the **Bell** icon to create and modify profile information.

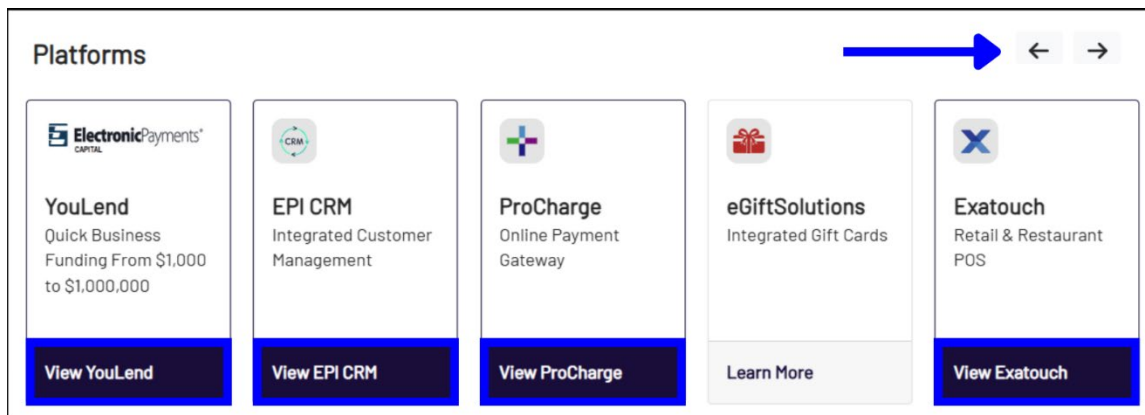


## Dashboard

The **Dashboard** is organized into the Platforms, 15 Days Trend Analysis, Paylytics Sales Forecaster, and Business Overview sections.

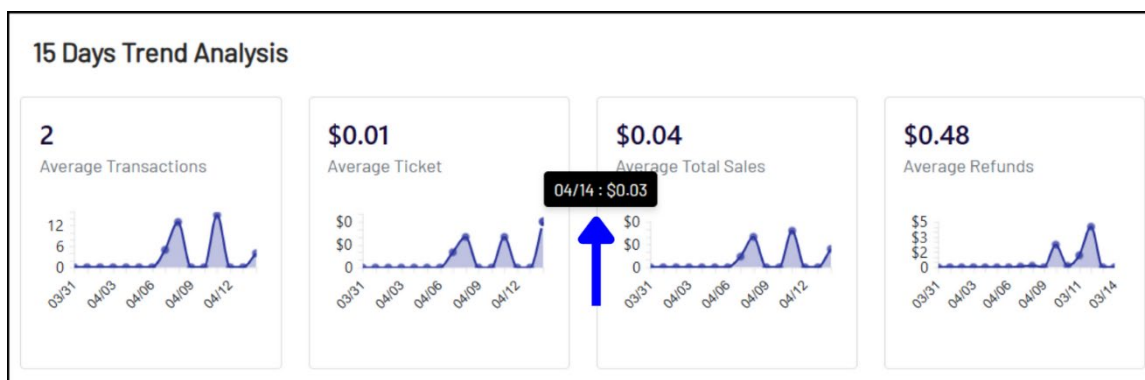
## Platforms

The **Platforms** section includes links to various services offered by Electronic Payments. Services associated with the merchant are highlighted in dark blue. Click the left or right arrows to scroll through and select additional EPI products.



## 15 Days Trend Analysis

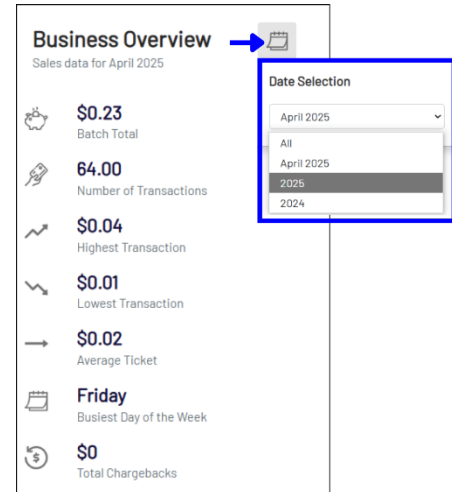
Merchants can track sales trends for the previous 15 days by viewing the many graphs within the **15 Days Trend Analysis** section. This section tracks **Average Transactions**, **Average Ticket**, **Average Total Sales**, and **Average Refunds**. Hover the mouse arrow over specific points within the desired graph to display data for a specific day.



## Business Overview

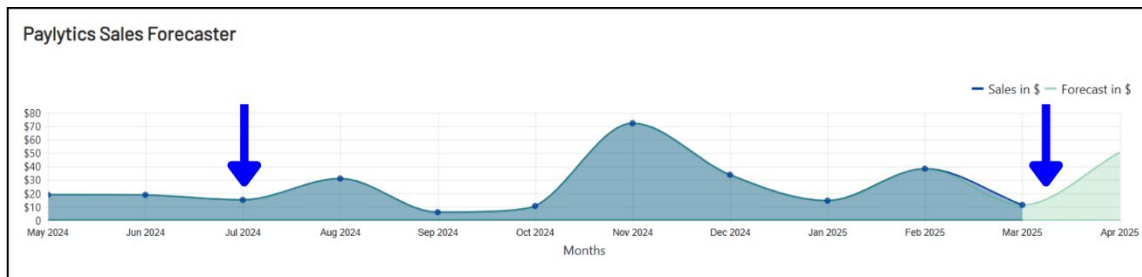
Merchants can receive immediate feedback about sales data for the current month by viewing the **Business Overview** section. Data includes **Batch Total, Number of Transactions, Highest Transaction, Lowest Transaction, Average Ticket, Busiest Day of the Week, and Total Chargebacks.**

Current and historical dates can be selected by clicking on the **Calendar** icon in the top right corner of the tile.



## Paylytics Sales Forecaster

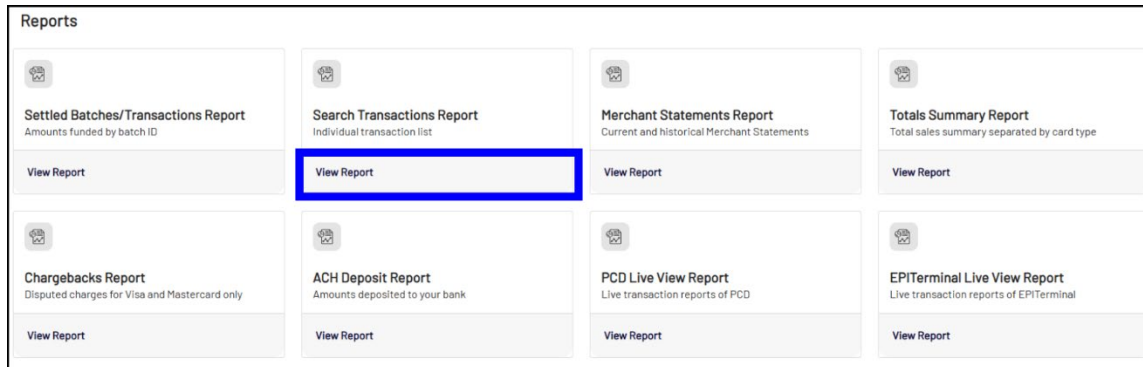
The **Paylytics Sales Forecaster** section provides an estimate of future sales based on past and present sales trends. Projected sales display in **light blue**. Regions shaded in **light green** indicate insufficient data exists to predict future sales. The Forecaster is intended for reference only and shouldn't be relied upon to predict specific sales data.



## Reports

The **Reports** section consists of numerous portals to access detailed reports. Click **View Report** on the desired tile to view that particular report. Reports include:

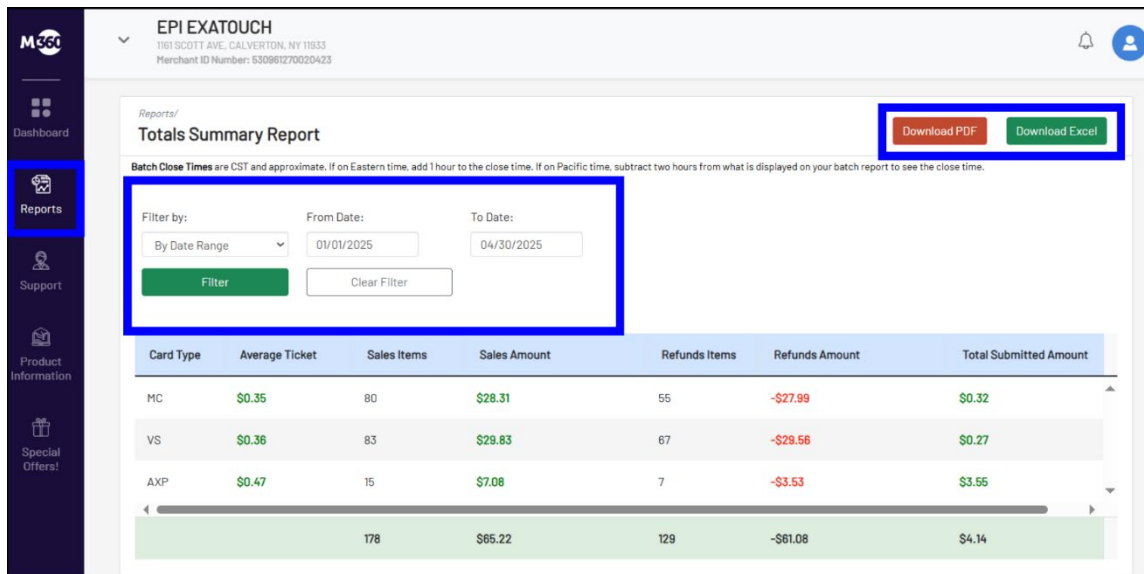
- **Settled Batches/Transactions Report** – Amounts funded by batch ID.
- **Search Transactions Report** – Individual transaction list.
- **Merchant Statements Report** – Current and historical merchant statements.
- **Totals Summary Report** – Total sales summary separated by card type.
- **Chargebacks Report** – Disputed charges (for Visa and Mastercard only).
- **ACH Deposit Report** – Amounts deposited to your bank.
- **PCD Live View Report** – Live transactions reports of ProCharge Desktop.
- **EPI Terminal Live View Report** – Live transaction reports of EPI Terminal.
- **Daily Discount Calculator** – If a merchant is enrolled in the daily discount program, this will display the discount and funded amounts, by date and batch.



## Navigating Reports

On each report page, merchants can filter, view, and download reports. Click the **Clear Filter** button to clear current filters, or click on a column header arrow to sort data alphabetically or by ascending/descending dates.

- **Download PDF** – Downloads the report as a PDF file.
- **Download Excel** – Downloads the report as an Excel file.
- **Filter by** – Filters reports by **Month, Day, or Date Range**; depending on the report, other filters may be available.
- **Filter** – Applies Filter settings.
- **Clear Filter** – Clears Filter settings.



**EPI EXATOUCH**  
1181 SCOTT AVE, CALVERTON, NY 11833  
Merchant ID Number: 530961270020423

**Reports/ Totals Summary Report**

Batch Close Times are CST and approximate. If on Eastern time, add 1 hour to the close time. If on Pacific time, subtract two hours from what is displayed on your batch report to see the close time.

Filter by:  From Date:  To Date:

Card Type	Average Ticket	Sales Items	Sales Amount	Refunds Items	Refunds Amount	Total Submitted Amount
MC	\$0.35	80	\$28.31	55	-\$27.99	\$0.32
VS	\$0.36	83	\$29.83	67	-\$29.56	\$0.27
AXP	\$0.47	15	\$7.08	7	-\$3.53	\$3.55
		178	\$65.22	129	-\$61.08	\$4.14

## Time Zones

Several Merchant 360 reports include **Batch Close Times**. However, depending on the merchant's setup, the batch time does not always display.

<b>Batch Close Times</b> For Batch Close Times that are included in reports, times are based on Central Standard Time (CST) and are approximate. Add 1 hour to CST for Eastern Standard Time (EST). Deduct 1 hour from CST for Mountain Standard Time (MST). Deduct 2 hours from CST for Pacific Standard Time (PST).			
Central (CST) approx. batch close time	Pacific (PST)	Mountain (MST)	Eastern (EST)
2:00 PM	12:00 PM	1:00 PM	3:00 PM
3:00 PM	1:00 PM	2:00 PM	4:00 PM
4:00 PM	2:00 PM	3:00 PM	5:00 PM
5:00 PM	3:00 PM	4:00 PM	6:00 PM
6:00 PM	4:00 PM	5:00 PM	7:00 PM
7:00 PM	5:00 PM	6:00 PM	8:00 PM
8:00 PM	6:00 PM	7:00 PM	9:00 PM
9:00 PM	7:00 PM	8:00 PM	10:00 PM
10:00 PM	8:00 PM	9:00 PM	11:00 PM
11:00 PM	9:00 PM	10:00 PM	12:00 AM
12:00 PM	10:00 PM	11:00 PM	1:00 AM
1:00 AM	11:00 PM	12:00 AM	2:00 AM

## Report Pages

### Settled Batches/Transactions Report

The **Settled Batches/Transactions Report** provides data about batches that have been settled. Users can click on the **Batch ID** number to display more detailed information about a specific batch/transaction.

Settled Batch amounts and ACH Deposit amounts may not match due to various reasons. For more information, please contact [merchantsupport@electronicpayments.com](mailto:merchantsupport@electronicpayments.com) and provide the Batch ID or the ACH Deposit information. Data may not display for some columns due to funding setup.

Reports /

Settled Batches / Transactions Report

Download PDF

Download Excel

**Batch Close Times** are CST and approximate. If on Eastern time, add 1 hour to the close time. If on Pacific time, subtract two hours from what is displayed on your batch report to see the close time.  
The highlighted amounts in Batch amount column below are color-coded as: Green indicates a positive batch, Red signifies a negative batch, and Orange denotes batches that do not correspond to any ACH deposits amount. Settled Batch amounts and ACH Deposit amounts may not match due to various reasons. For more information, please contact [merchantsupport@electronicpayments.com](mailto:merchantsupport@electronicpayments.com) and provide the Batch ID or the ACH Deposit Information. Data may not display for some columns due to funding setup. For more information, please contact Merchant Support at [merchantsupport@electronicpayments.com](mailto:merchantsupport@electronicpayments.com).

Date Type:

Filter by:

From Date:

To Date:

Funded Date

By Date Range

03/10/2025

03/15/2025

Filter

Clear Filter

Batch Close Date...	Close Time ↓	Batch ID (Front E...	Device ID ↓	Batch Amount ↓	Trans Count ↓	Deposit Date ↓
3/14/2025	07:07:34	7341315	QP01	\$0.03	1	3/14/2025
3/12/2025	08:09:00	7141486	3931	\$1.11	3	3/12/2025
3/12/2025	10:25:16	7141485	FRN1	\$4.00	1	3/12/2025
3/11/2025	08:09:00	7041530	3931	\$2.26	8	3/11/2025
3/11/2025	23:54:45	7141487	4424	\$0.07	9	3/12/2025
				\$0.01		3/14/2025
				\$7.48		

## Column Values

- **Batch Close Date** – The date the batch was closed and settled at the device level.
- **Close Time** – The time the batch was closed. Batch Close Times are CST and approximate. If on Eastern time, add 1 hour to the close time. If on Pacific time, subtract two hours from what is displayed on the batch report to see the close time. Please refer to the Time Zone table, above.
- **Batch ID (Front End)** – The batch ID number.
- **Device ID** – The device ID number.
- **Batch Amount** – The highlighted amounts in **Batch** amount column below are color-coded as:
  - Green = positive batch
  - Red = negative batch
  - Orange = batches that do not correspond to any ACH deposits amount
- **Trans Count** – The number of transactions that make up a batch.
- **Deposit Date** – The date that EPI deposits the transaction.

**NOTE:** Transactions are always deposited by individual batch or all batches combined for a specific date.



## Search Transactions Report

The **Search Transactions Report** allows merchants to review individual transactions.

Search Transactions Report

Download PDFDownload Excel

Batch Close Times are CST and approximate. If on Eastern time, add 1 hour to the close time. If on Pacific time, subtract two hours from what is displayed on your batch report to see the close time.

Month:
Year:
Trans Type:
Last 4 Digits Of Card:
Amount:

Apr

2025

Select Action Code

FilterClear Filter

Transaction D...	Card Type...	Card No ↓	Action Code ↓	Amoun...	Batchl...
4/7/2025	VS	*****5517	Voided Sale	-\$0.01	9741269
4/7/2025	VS	*****5517	Return	-\$0.01	9741269
4/7/2025	VS	*****5517	Return	-\$0.01	9741269
4/7/2025	VS	*****5517	Sale	\$0.01	9741269
4/7/2025	VS	*****5517	Sale	\$0.01	9741269
4/7/2025	VS	*****5517	Sale (later voided)	\$0.01	9741269

12345

101 - 106 of 106 items

### Column Values

- **Transaction Date** – The date the transaction was run.
- **Card Type** – The brand of the card used in the transaction (e.g., Visa, MasterCard, Discover, AMEX, PIN Debit).
- **Card No** – The last four digits of the financial account number on file for the credit card used.
- **Action Code** – A description of the transaction (e.g., Sale, Return, Voided Sale, etc.).
- **Amount** – The monetary amount of the transaction, in dollars and cents.
- **BatchID** – The batch identification number assigned to the device when a batch is being closed.

## Merchant Statements Report

The **Merchant Statements Report** allows merchants to download monthly card processing statements by clicking the desired report from the **Report Name** section. Reports can be filtered by month and/or year.

The **Card Processing Statement** will include a summary of account activity and details regarding account information, card types, amounts funded by batch, amounts submitted, third party transactions, adjustments/chargebacks, fees charged, interchange charges/program fees, and tax gross reportable sales by TIN.

Reports/

Merchant Statements Report

Download PDF

Download Excel

Month:

Year:

Select Month

2025

Filter

Clear Filter

Report Name

March 2025

February 2025

January 2025

1

ElectronicPayments®

ELECTRONIC PAYMENTS INC, 1161 SCOTT AVE, CALVERTON NY 11933

YOUR CARD PROCESSING STATEMENT

ELECTRONIC PAYMENTS INC

1161 SCOTT AVE

CALVERTON NY 11933-3056

Page 1 of 5

THIS IS NOT A BILL

Statement Period

03/01/25 - 03/31/25

Merchant Number

5309612700204230

Customer Service

1-800-966-5520

Location:

EPI EXATOUCH

1161 SCOTT AVE

CALVERTON NY 11933-3056

SUMMARY

An overview of account activity for the statement period.

Page 3	Amounts Submitted	\$3.54
Page 3	Third Party Transactions	0.00
Page 3	Adjustments/Chargebacks	0.00
Page 3	Fees Charged	-\$81.02
Total Amount Funded to Your Bank		-\$77.48

(Amounts Submitted + Third Party Transactions + Adjustments + Chargebacks + Fees Charged = Amount Funded)

## Column Values

- **Report Name** – The month/year of card processing statements.

## Totals Summary Report

Use the **Totals Summary Report** to view a breakdown of transactions by credit card type.

Totals Summary Report

Download PDF

Download Excel

Batch Close Times are CST and approximate. If on Eastern time, add 1 hour to the close time. If on Pacific time, subtract two hours from what is displayed on your batch report to see the close time.

Filter by:

Month:

Year:

By Month

Apr

2025

Filter

Clear Filter

Card Type	Average Ticket	Sales Items	Sales Amount	Refunds Items	Refunds Amount	Total Submitted Amount
VS	\$0.01	27	\$0.39	25	-\$0.34	\$0.05
AXP	\$0.04	11	\$0.42	5	-\$0.20	\$0.22
MC	\$0.02	22	\$0.43	16	-\$0.30	\$0.13
		60	\$1.24	46	-\$0.84	\$0.40

## Column Values

- **Card Type** – The credit card the customer used.
  - VS = Visa
  - AXP = American Express
  - MC = MasterCard
  - DISC = Discover
- **Average Ticket** – The average ticket amount by card.
- **Sales Items** – The number of items purchased by card.
- **Sales Amount** – Total net sales by card.
- **Refunds Items** – The number of refunds by card.
- **Refunds Amount** – The refund amount by card.
- **Total Submitted Amount** – Total gross sales by card.

## Chargebacks Report

Merchants can use the **Chargebacks Report** page to review credit card chargebacks and disputes for Visa and MasterCard transactions. For information on disputes for American Express, Discover, or debit cards, contact Merchant Support at 800-966-5520, Option 4.

**Chargebacks Report** [Download PDF] [Download Excel]

Batch Close Times are EST and approximate. If on Eastern time, add 1 hour to the close time. If on Pacific time, subtract two hours from what is displayed on your batch report to see the close time.  
This page reflects disputes for Visa and Mastercard transactions only. For information regarding disputes for American Express, Discover, and PIN Debit transactions, contact Merchant Support Monday through Friday from 9AM to 6PM ET at 800-966-5520 - Option 4.

Year:  Last 4 Digits Of Card:

[Filter] [Clear Filter]

Received Date	Case Number	Card Type	Last Four Digits of Card	Original Transaction Date	Amount	ActionCode
03-10-2024 20:00:16	03024 089 40188	VS	8340	03-06-2024	\$10.86	

1 - 1 of 1 items

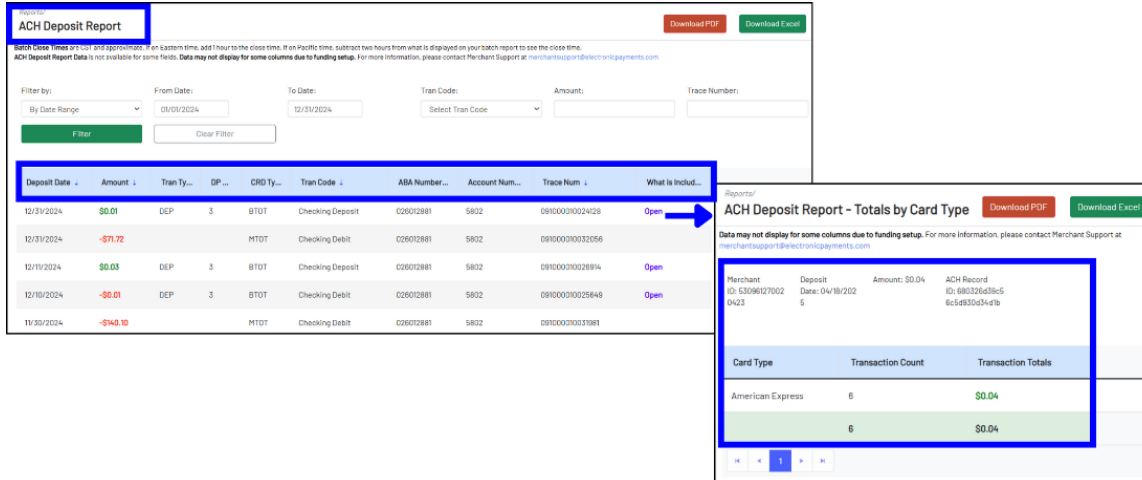
## Column Values

- **Received Date** – The date the network received the dispute/chargeback.
- **Case Number** – The case number assigned to the chargeback.
 

**NOTE:** The full case number should always be written in the top right-hand corner of every page of all paperwork and supporting documentation that is transmitted to the Chargeback Department via fax or mail to ensure proper and timely handling, check-in, and processing procedures.
- **Card Type** – The brand of the card used in the transaction (e.g., Visa, MasterCard, Discover, AMEX, PIN Debit).
- **Last Four of Card** – The last four digits of the financial account number on file for the card used.
- **Original Transaction** – The date the original transaction was run.
- **Amount** – The monetary amount of the chargeback, in dollars and cents.
- **ActionCode** – Type of action initiated (e.g., chargeback, representment, arbitration, reversal).

## ACH Deposit Report

An **ACH** is an electronic fund transfer made between banks and credit unions across the Automated Clearing House network. Merchant 360's **ACH Deposit Report** allows users to view a history of business deposits.



**ACH Deposit Report**

Filter by:  From Date:  To Date:  Tran Code:  Amount:  Trace Number:

**ACH Deposit Report - Totals by Card Type**

Card Type	Transaction Count	Transaction Totals
American Express	6	\$0.04
<b>Total</b>	<b>6</b>	<b>\$0.04</b>

## Column Values

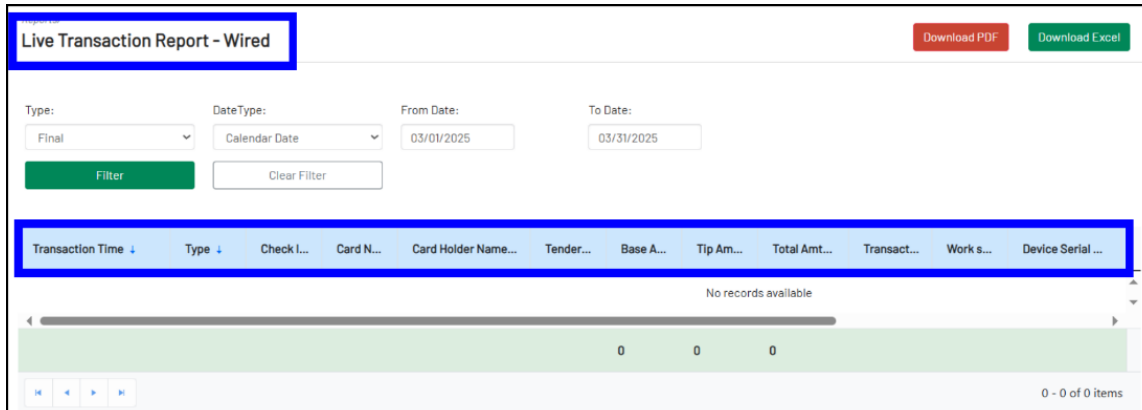
- **Deposit Date** – The date EPI sends out to ACH for funding.
- **Amount** – The net monetary deposit amount, in dollars and cents.
- **Tran Type** – Indicates the type of transaction or action taking place. Examples include:
  - **DEP** – Funding related to batch and transaction activity
  - **DIS** – Daily discount fees
  - **ADJ** – Adjustment from network
  - **D/A/D/D** – Deposit, adjustment, discount, debit
  - **BUW** – Backup withholding
  - **FUNDSADV** – Funds remitted to split settlement and/or cash advance account

**NOTE:** For merchants on an individual financing schedule, this column can be quite helpful in reconciliation efforts. The code listed can let merchants know if ACH is related to batch and transaction data, daily or monthly fees, or direct network activity, such as for a chargeback or a direct network billing or adjustment.
- **DP TY** – The entry method used to enter a merchant's sale and refund tickets/transactions. A value of **3** indicates an Electronic Ticket Capture (ETC).
- **CRD Type** – The credit type.
  - **BTOT** – Bankcard Total/Batch Total
  - **MTOT** – Merchant Total/Monthly Total
- **Tran Code** – The transaction type (checking deposit or checking debit).
- **ABA Number** – The ABA routing number.
- **Account Number** – The last four digits of the account number.
- **Trace Num** – The 15-digit reference number assigned to each transaction, used to track ACH activity into and out of the merchant's bank account. It functions similarly to a tracking number for money. Merchants can provide the trace number to the ACH Department at their bank for assistance in locating or researching both pending and/or finalized ACH activity to their financial account.

- **What is Included** – Click the **Open** link to view more detailed transaction information for a particular date. Click the left or right arrows at the bottom left of the screen to scroll through multiple page numbers.

## PCD Live View Report

The PCD Live View Report allows merchants to run live transaction reports of the PCD.



**Live Transaction Report - Wired** [Download PDF] [Download Excel]

Type: [Final] Date Type: [Calendar Date] From Date: [03/01/2025] To Date: [03/31/2025]  
 [Filter] [Clear Filter]

Transaction Time	Type	Check ID	Card No.	Card Holder Name	Tender	Base Amt	Tip Amt	Total Amt	Transaction No	Work Station	Device Serial
No records available											
			0			0		0			

0 - 0 of 0 items

### Column Values

- **Transaction Time** – The time and date of the transaction.
- **Type** – If the transactions is a Sale, Void, or Refund.
- **Check ID** – The check information (if applicable).
- **Card No** – The credit or debit card number (if applicable); only the last 4 digits will be displayed.
- **Card Holder Name** – The credit or debit card holder name (if applicable); the name is usually masked.
- **Tender Type** – The card brands (e.g., Visa, MasterCard, American Express, Discover).
- **Base Amt** – The base amount/subtotal of the transaction, excluding taxes, fees, and tips.
- **Tip Amt** – The tip amount (if applicable).
- **Total Amt** – The total amount of the transaction, including applicable taxes, fees, tips, discounts, etc.
- **Transaction No** – The identifying number assigned to the transaction by the payment terminal.
- **Work Station** – The POS station number where the transaction was processed.
- **Device Serial No** – The serial number of the device used to process the transaction.
- **Reference ID** – The reference ID of the transaction (if applicable).
- **AuthCode** – The authorization code from the payment device.
- **Status** – The status of the transaction.
- **Table No** – The table number attached to the transaction (if applicable).
- **Server ID** – The server ID associated with the transaction (if applicable).



## Daily Discount Calculator Report

The **Daily Discount Calculator** report consists of funded amounts after daily discount fees are collected. Data can be filtered by month or date range.

Daily Discount Calculator

Download PDF
Download Excel

Filter by:
Month:
Year:

By Month
Apr
2025

Filter
Clear Filter

Batch Number	Batch Date	Number Of Items	Discount Amount	Batch Amount	Funded Amount
98010841202	04/18/25	2	0	\$0.04	0
DAILY TOTAL	04/18/25	2	0	\$0.04	0
98010741802	04/17/25	3	0	\$0.01	0
98010741803	04/17/25	4	0	0	0
98010741804	04/17/25	2	0	\$0.14	0
DAILY TOTAL	04/17/25	9	0	\$0.15	0

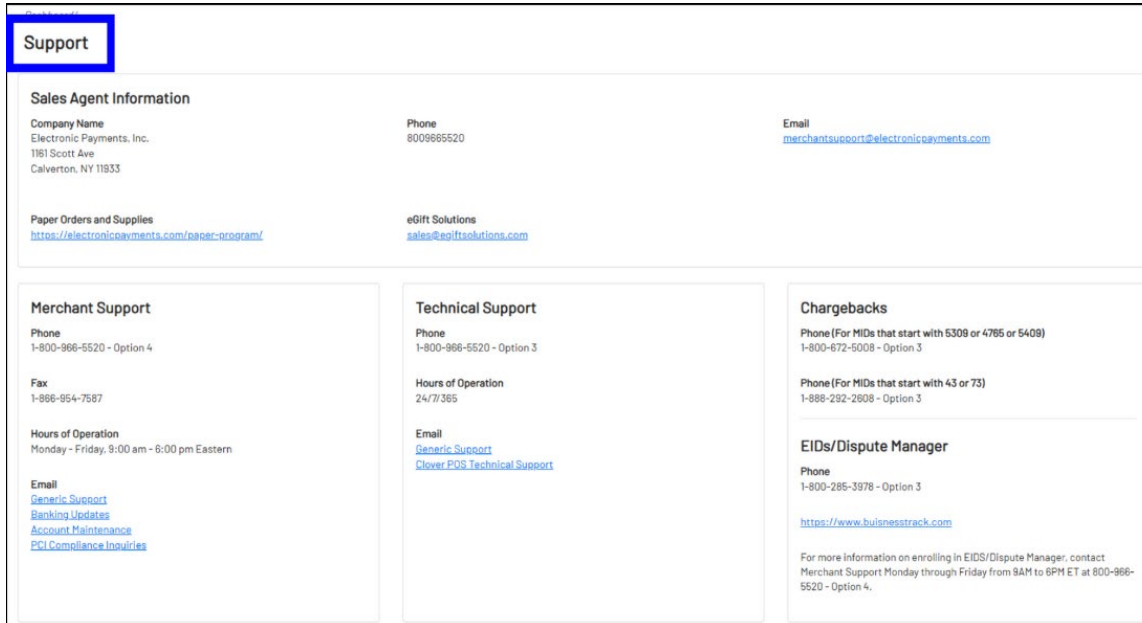
### Column Values

- **Batch Number** – The 11-digit number that identifies a particular batch.
- **Batch Date** – The date the batch was closed at the device level.
- **Number of Items** – The number of items in the batch (e.g., transactions count).
- **Discount Amount** – The amount, in dollars, of fees applied to the batch.
- **Batch Amount** – The gross monetary total of all successfully settled credit and/or debit transactions in the closed batch.
- **Funded Amount** – The net monetary total to be funded to the merchant's bank account (e.g., the difference between the **Discount Amount** and the **Batch Amount**).
- **Daily Total** (in Batch Number column) – The sum of all batch data for a specific date, including multiple devices and/or multiple batches per day.

# Support and Product Information

## Support

In the **Support** section, merchants can find contact information for **Sales Agent Information, Merchant Support, Technical Support, Chargebacks, EIDs/Dispute Manager**, and other critical services.



**Support**

**Sales Agent Information**

Company Name  
Electronic Payments, Inc.  
1161 Scott Ave  
Calverton, NY 11933

Phone  
800-966-5520

Email  
[merchantsupport@electronicpayments.com](mailto:merchantsupport@electronicpayments.com)

**Paper Orders and Supplies**  
<https://electronicpayments.com/paper-program/>

**eGift Solutions**  
[sales@egiftsolutions.com](mailto:sales@egiftsolutions.com)

**Merchant Support**

Phone  
1-800-966-5520 - Option 4

Fax  
1-866-954-7587

Hours of Operation  
Monday - Friday, 9:00 am - 6:00 pm Eastern

Email  
[Generic Support](#)  
[Banking Updates](#)  
[Account Maintenance](#)  
[PCI Compliance Inquiries](#)

**Technical Support**

Phone  
1-800-966-5520 - Option 3

Hours of Operation  
24/7/365

Email  
[Generic Support](#)  
[Clover POS Technical Support](#)

**Chargebacks**

Phone (For MIDs that start with 5309 or 4765 or 5409)  
1-800-672-6008 - Option 3

Phone (For MIDs that start with 43 or 73)  
1-888-292-2808 - Option 3

**EIDs/Dispute Manager**

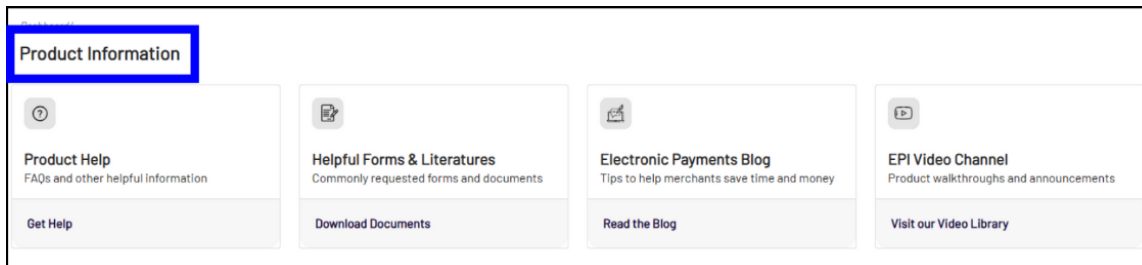
Phone  
1-800-285-3978 - Option 3

<https://www.buinessstrack.com>

For more information on enrolling in EIDs/Dispute Manager, contact Merchant Support Monday through Friday from 9AM to 6PM ET at 800-966-5520 - Option 4.

## Product Information

The **Product Information** section provides merchants with access to **Product Help** and **Helpful Forms & Literature**, as well as the Electronic Payments blog and video channel.



**Product Information**

**Product Help**  
FAQs and other helpful information  
[Get Help](#)

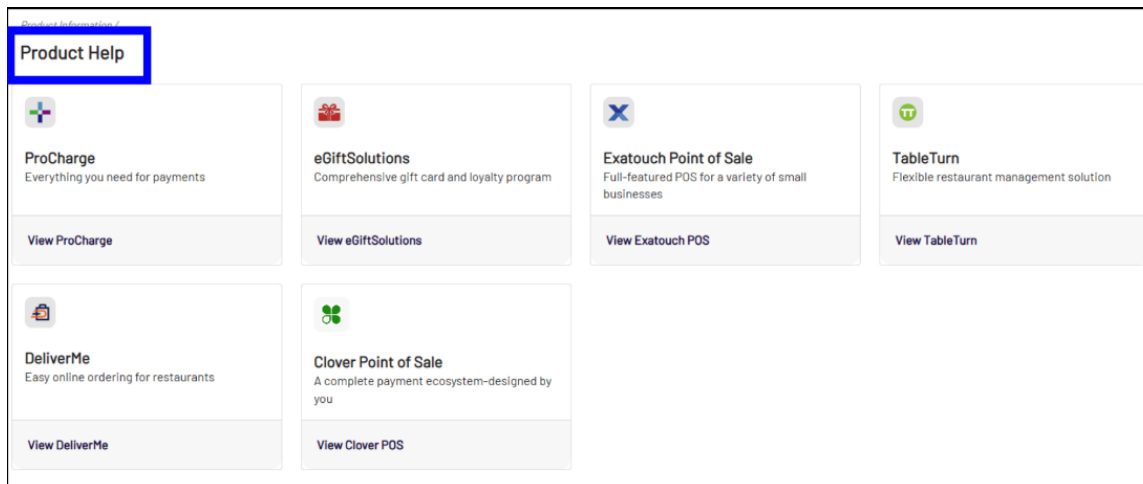
**Helpful Forms & Literatures**  
Commonly requested forms and documents  
[Download Documents](#)

**Electronic Payments Blog**  
Tips to help merchants save time and money  
[Read the Blog](#)

**EPI Video Channel**  
Product walkthroughs and announcements  
[Visit our Video Library](#)

## Product Help

Select a product to read helpful information on its product information page, including YouTube videos, frequently asked questions, and other helpful details. The **Product Help** portal also includes more information about other Exatouch products.



## Helpful Forms & Literature

Merchants can download a variety of forms related to their Electronic Payments account. Click **Download File** to generate and print the desired report.

- **1099K FAQ** – Use this FAQ to navigate common questions that may arise when fielding questions about 1099Ks for merchants.
- **Account Maintenance Form (Address and DBA Changes)** – Use this form to update a merchant's physical address, mailing address, DBA name, and other merchant details.
- **Account Maintenance Form (AMF) FAQ** – Use this form to address questions about making updates to a merchant account, including updating the mailing address or contact person associated with an account, and/or adding additional signers.
- **Account Maintenance Form Checklist (Address and DBA Changes)** – This form includes a checklist for maintaining a merchant's account.
- **Bank Account Change Form** – Use this form to change a merchant's bank account on file. The form is for Visa, MasterCard, Discover Network, American Express Opt Blue credit/debit, and EBT deposits only. Merchants not enrolled in the American Express Opt Blue program and who receive a separate Amex statement must contact American Express directly at 800-528-5200.
- **Bank Account Change Form Checklist** – This form includes a checklist for changing a merchant's bank account information.
- **Chargeback FAQ** – Use this form to answer common questions when dealing with chargebacks.
- **EBT FAQ** – Use this form to answer common questions about EBT and FNS transactions.
- **Merchant ACH Authorization Form** – Authorize a one-time ACH drawn on a merchant's account.
- **Merchant Credit Card Authorization Form** – Authorize a one-time credit card charge on a merchant's credit card.
- **PIN Encryption Key Reference Guide** – This document lists the PIN encryption keys for all platforms.
- **PinPad/Terminal Encryption Form** – Internal or external pinpads are sent back to EPI for encryption.
- **RMA Request Form (for terminal equipment)** – This form must be included with all returned terminal equipment. Complete in its entirety and return to Electronic Payments Shipping and Receiving Facility. All equipment swaps require a Terminal Setup Form (TSF).
- **Seasonal Accounts FAQ** – Use this to navigate common questions about seasonal accounts.

## Electronic Payments Blog

The Electronic Payments [On the Record](#) **blog** includes tips to help merchants save time and money while learning about payments and POS.

## Electronic Payments Video Channel

The [EPI Video Channel](#) **on YouTube** (@epidigitalchannel) is where merchants can find product walkthroughs, testimonials, webinars, merchant spotlights, event videos, and other announcements.