

# Cash Discount Program / Tender Discounts

This document will cover the current release version and application of the **Cash Discount** program (also known as **Tender Discounts**). Merchants interested in implementing this special pricing program should contact the [Exatouch Technical Support Team](#) for assistance.

**Note:** Cash Discount settings **must** be configured by the Exatouch Tech Support Team.

## Overview

The **Cash Discount** program allows merchants to apply a **Tender Discount** to the **List Price**, or posted price, of an order when customers pay with cash.

[Figure 1](#) (right) shows an example of pricing in a compliant **Cash Discount/Tender Discount**

program. The **Tender Discount** applies to all items and services

sold when a customer pays with an

eligible tender type. This program has the following stipulations, which are specific to current card brand rules and regulations:

- Merchants display one price (List price) at their location.
- When customers check out, they are billed that price.
- If a customer elects to pay cash, they receive a discount.
- This model does NOT add a fee to increase the amount charged when a card is used.
- There are no Exatouch device limitations with this program.
- The merchant is responsible for providing the cash discount.
- **Optional:** Signage advising that a discount is available for cash payments may be displayed at the point of sale or other locations (physical and/or online).
  - **Signage wording (example):** *We offer a 3% discount for all cash purchases.*
- Merchants are responsible for understanding all local and state laws regarding pricing disclosures.

Cash Discount/Tender Discount Program Pricing Example		
Card Purchase	Cash Purchase	All Other Tenders Purchase
Regular Price: \$15.00	Regular Price: \$15.00	Regular Price: \$15.00
Tender Discount: N/A	3% Tender Discount: - \$0.45	Tender Discount: N/A
Card Price: \$15.00	Cash Price: \$14.55	Other Tender Price: \$15.00

Figure 1

**NOTE:** Contact the Exatouch Technical Support Team at 1-800-966-5520 – Option 3 or [help.exatouch.com](http://help.exatouch.com) to configure the Cash Discount program.

*Cash Discount settings must be configured to remain fully compliant with the latest regulations.  
This information will continue to be updated as compliance requirements change.*

## Tender Discount Settings

Correctly-configured **Tender Discount** settings are shown in [Figure 2](#) (right).

- **Cash Price** is in the **Display As** field.
- The **Cash** field has the **Tender Discount** value (as a percentage).

**Note:** If any settings on the **Admin Fee** tab are enabled, the **Tender Discount** tab will be disabled.

Figure 2

## Apply Tender Discounts at the Register

When Cash Discount settings are correctly configured, **Tender Discounts** are applied automatically in the **Register** if a customer pays with cash.

1. From **Home**, navigate to the **Register**.
2. Create an order, then tap **Pay**.
3. Select **Cash** as the payment option from the **Pay** screen. See [Figure 3](#) (right).
4. Tap **Pay** to complete the payment transaction. See [Figure 4](#) (below).

**Note:** The **Total** in the payment popup is lower than the **Balance Due**, reflecting the Cash Discount/Tender Discount. Tender discounts are separated from item- and order-based discounts.

Figure 3

Figure 4

## Cash vs Non-Cash Receipts

Customer receipts will reflect any **Cash Discount** pricing. See [Figure 5](#) (below).

- The receipt to the left displays the amount of the **Cash Discount**, and a lower total payment price.
- The receipt to the right does **not** display a Cash Discount, as the order was paid with a credit card.

IT'S FIVE O'CLOCK SOMEWHERE  
3725 MIDDLE COUNTRY ROAD  
CALVERTON, NY 11933  
800 966-5520  
SERVER 1

---

Order #: 3065  
Staff: EPI Agent  
Order date: XX/XX/XX 00:00AM


---

1 Classic Blue Tie Dye Shirt \$25.00  
466788906451 @ \$25.00

Item Total: \$25.00  
Cash Discount: -\$0.88  
Subtotal: \$24.12  
Tax: \$1.88  
**Total: \$26.00**

Item Count: 1

Cash: \$26.88  
Cash Collected: \$26.00  
Change Due: \$0.00



Thank you for your business.

IT'S FIVE O'CLOCK SOMEWHERE  
3725 MIDDLE COUNTRY ROAD  
CALVERTON, NY 11933  
800 966-5520  
SERVER 1

---

Order #: 3065  
Staff: EPI Agent  
Order date: XX/XX/XX 00:00AM


---

1 Classic Blue Tie Dye Shirt \$25.00  
466788906451 @ \$25.00

Item Total: \$25.00  
Tax: \$1.88  
**Total: \$26.88**

Item Count: 1

Credit: \$26.88  
Entry: Swipe  
Cardholder: Fake credit card  
Visa: \*\*\*\*1111  
Auth Code: B887E1



Thank you for your business.

Figure 5

## Cash Price Reports

A **Cash Price** report can be run from the **Sales Report** screen.

This report enables merchants to compare the cash and list prices for items, and highlight any differences. See [Figure 6](#) (right).

**EPI Pizza Shop** 2/25/2025 11:08 AM  
Admin  
Page number: 4

02/25/25 06:00AM to 02/25/25 12:00PM

Order ID	Date	Description	SKU	Qty Sold	Cash Price	List Price	Discount	Ext Cash Price	Ext List Price
Calzones									
SubCat Total:				4.00	\$51.50	\$53.30	\$0.00	\$51.50	\$53.30
Category Total:				4.00	\$51.50	\$53.30	\$0.00	\$51.50	\$53.30
12" Dessert Pizza									
4811	02/25/25 11:01AM	Bavarian Cream	437735152313	1.00	\$12.00	\$12.42	0.00	\$12.00	\$12.42
SubCat Total:				1.00	\$12.00	\$12.42	\$0.00	\$12.00	\$12.42
Category Total:				1.00	\$12.00	\$12.42	\$0.00	\$12.00	\$12.42
Build Your Own Pizza									
Build Your Own Pizza									
4812	02/25/25 11:02AM	MD BYO pizza	418411295692	1.00	\$12.00	\$12.42	0.00	\$12.00	\$12.42
SubCat Total:				1.00	\$12.00	\$12.42	\$0.00	\$12.00	\$12.42
Category Total:				1.00	\$12.00	\$12.42	\$0.00	\$12.00	\$12.42
Subs									
Subs									
4813	02/25/25 11:03AM	Meatball Sub	456741258543	1.00	\$12.99	\$13.44	0.00	\$12.99	\$13.44
SubCat Total:				1.00	\$12.99	\$13.44	\$0.00	\$12.99	\$13.44
Category Total:				1.00	\$12.99	\$13.44	\$0.00	\$12.99	\$13.44
Pastas									
Pastas									
4808	02/25/25 08:30AM	Chicken Alfredo	417581522515	1.00	\$14.99	\$15.51	0.00	\$14.99	\$15.51
SubCat Total:				1.00	\$14.99	\$15.51	\$0.00	\$14.99	\$15.51
Category Total:				1.00	\$14.99	\$15.51	\$0.00	\$14.99	\$15.51

Figure 6

**NOTE:** Changes in federal banking regulations may result in adjustments to features in special pricing programs such as Cash Discount, Dual Pricing, and Reverse Cash Discount.